

VIRTUAL TRAINING SOLUTIONS

WHAT DOES VIRTUAL TRAINING LOOK LIKE?

Once you have gone live with your Electronic Medical Record (EMR), how do you keep your existing staff aware of upgrades and changes to the system? How do you train your new employees on how to use this system? How do you control the costs that go along with a full time EMR training team that may or may not be being used to their full capacity?



VIRTUAL TRAINING COULD BE THE ANSWER FOR YOUR ORGANIZATION

Virtual training is a way to utilize remote trainers and connect them with their students where they work.



WHAT MIGHT VIRTUAL TRAINING LOOK LIKE IN YOUR ORGANIZATION?

- ✦ INPATIENT (IP) REGISTERED NURSE (RN) TRAINER IS LOCATED AT THE ADMIN/IT FACILITY
- ✦ NEWLY HIRED IP RNs ARE AT CLASSROOMS LOCATED AT THEIR RESPECTIVE FACILITIES IN FRONT OF COMPUTERS, WITH AN EMR COACH IN THE ROOM
- ✦ EMERGENCY DEPARTMENT (ED) RN TRAINER IS LOCATED AT THEIR HOME AS IT IS THEIR WORK FROM HOME DAY
- ✦ NEWLY HIRED ED RNs ARE IN THE SAME CLASSROOMS AS THE NEWLY HIRED IP RNs MAKING FULL USE OF THE COACH AND COMPUTERS
- ✦ EVERYONE HAS THEIR OWN COMPUTER, HEADSET AND IDEALLY 2 MONITORS EACH
- ✦ CLASS BEGINS, COACH IS ON-SITE TO ASSIST WITH ANY TECHNICAL ISSUES AS STUDENTS LOG IN TO THEIR TRAINING ENVIRONMENT
- ✦ STUDENTS HAVE ONE SCREEN THAT SHOWS WHAT THE INSTRUCTOR IS DOING AND ONE SCREEN WITH TRAINING ENVIRONMENT UP AND RUNNING SO THEY ARE FINGERS TO KEYBOARDS

WHY WOULD YOU WANT TO GO VIRTUAL?

Virtual training can provide significant cost savings for an organization by providing greater utilization of existing training staff and/or training facilities or allowing for a smaller staff as well as a reduction in travel costs associated with attending training. Depending on the content, classes can be accessed remotely for students and delivered remotely by trainers as the need arises.

If your organization is geographically diverse, students will no longer have to travel for class with a virtual training set up. They can attend at their primary facility or at home. Virtual trainers can be cross trained to cover multiple areas of expertise, thereby reducing the number of full-time trainers needed. For upgrades to the system, you can use this same functionality to deliver information to large groups in many locations, by one single trainer.

Virtual training will streamline the onboarding process and scheduling of training for new hires by having scheduled classes available. This technology can be used for virtual one-to-one training, which is especially helpful with providers. When computer training space is limited, with this online training set up you can have more than one class being held at the same time in the same room.

Once the facilities are equipped with a dedicated training room, this facility can be used for multiple purposes as more and more computer training is needed for your staff. When virtual training is utilized and centrally managed, tracking of completion, attendance, and metrics are easier to obtain. Videos training sessions can be used for future access or review on an as needed basis.

RECOMMENDED EQUIPMENT

CLASSROOMS (on-site/multiple roles in one classroom)

- Dual monitors for students
- Computers/keyboards/mouse
- Headphones

CLASSROOMS (on-site/single role per classroom)

- Computers/keyboards/mouse
- Headphones
- Projector/Screen

REMOTE STUDENTS

- Access to training environment
- Laptop/iPad

TRAINER

- Access to training environment (remote or on-site)
- Microphone

SOFTWARE (to present material, provide recordings and interactivity)

- Adobe Connect
- Do It Today™ Learning Network
- WebEx



STAFF REQUIRED

- # PROJECT MANAGER FOR IMPLEMENTATION
- # PROGRAM MANAGER FOR POST IMPLEMENTATION
- # FACILITATORS/COACHES (USED IN THE CLASSROOM)
- # TRAINERS

FOR MORE INFORMATION, PLEASE VISIT OUR WEBSITE OR CONTACT US AT: INFO@THEHCIGROUP.COM