



PARENT COMPANY

Tech Mahindra

PARTNER COMPANIES

BORN *pininfarina*
mad*power **BIO**

Learn more at:

WWW.THEHCIGROUP.COM

DIGITALLY TRANSFORMING HEALTHCARE

SERVICE OVERVIEW

The HCI Group is a global leader in healthcare digital transformation. We are committed to improving healthcare globally through a combination of disruptive innovation, design thinking and cost optimization.

HCI offers a broad scope of digital transformation solutions in nearly 20 countries in North America, Europe, Middle East and Asia Pacific.

Partnered with our sister companies, we offer a complete end-to-end solution for all your digital transformation needs.

HEALTHCARE DIGITAL TRANSFORMATION

CREATING UNIQUE EXPERIENCES



EHR OPTIMIZATION

- Design, Build & Test
- Staff Augmentation/Elbow Support
- Pre Go-Live Planning
- Enduring & Virtual Training
- Go-Live Service Desk
- EHR Community Outreach
- EHR System Selection



APPLICATIONS

- App Rationalization
- Managed Services
- System Upgrades
- Legacy Application Support
- Population Health
- Portfolio Application Management



INFRASTRUCTURE

- Interoperability (API, FHIR, HL7)
- Cybersecurity
- Telecom/WiFi/Network Optimization
- Data Center Hosting/Optimization
- Cloud Transformation
- Disaster Recovery & Continuity
- 5G Design & Implementation
- Service Desk & Field Operations



CULTURE

- Infrastructure Library (ITIL/ITSM)
- Technology Business Management
- Change Management & Agile



AUTOMATION

- Robotic Process Automation (RPA)
- Artificial Intelligence/Machine Learning
- Business Process Services



PRODUCT DEVELOPMENT

- Medical Equipment
- Innovation Labs
- Joint Ventures & Asset Monetization
- Testing Services



PHYSICAL & DIGITAL DESIGN

- Research & Prototypes
- Design Development
- Product & Architecture Design
- Schematic Design
- User Personas
- Wireframes
- CMS & eCommerce Development



ANALYTICS

- Business Intelligence
- Data Warehouse/Lakes
- Analytics as a Service



STRATEGY

- Branded Collateral
- Organizational Design
- Operating Model
- Enterprise Architecture
- Strategic Plan Creation

THE HCI GROUP JOURNEY

HCigroup
A Tech Mahindra Company
Founded by
Ricky Caplin
& Greg Jones

ACQUISITION:
High Res Consulting
(UK digital advisory firm)

**#KLAS: Leading Global
Healthcare IT Firm***
Merger with
Tech Mahindra

Inc. 500
7th Consecutive Year



Inc. 500
#1 Healthcare
#3 Overall

#1 KLAS: Training & Go-Live*
ACQUISITION:
ETA (EHR training firm)

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BLACKBOOK
#1 IT Managed Services
#1 EHR Advisory Services

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Learn more at:

WWW.THEHCIGROUP.COM



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