HCigroup
A Tech Mahindra Company

REMOTE
CORONAVIRUS
MONITORING

With Epic/MyChart

With the rapid spread of the novel coronavirus, Shelter in Place orders have been issued across the country. Some patients are symptomatic and/or have tested positive but do not have symptoms severe enough to merit hospitalized care. As these patients are quarantined in their homes, remote monitoring of their conditions can bridge the care gap and can alert providers to any dangerous changes in progression of the virus.

BENEFITS OF REMOTE MONITORING

REDUCED RISK:
Remote monitoring allows access to providers without risking a patient's health or that of others. It can also give providers insight into the progress and risk of their isolated patients

DATA DRIVEN DECISIONS:
For systems at large, collected data is reportable and gives the health system a more holistic picture of the progress of the disease with their patients and the symptoms experienced over time.

If notifications are implemented, early, proactive intervention in high-risk situations is possible, rather than waiting for a patient to request help.

HOW CAN HCI HELP?

Key workflow streams, either individually or in combination, include::

DISCOVERY/PLANNING
The HCI Group can work with you to design a remote monitoring program for your patients who have symptoms of or have tested positive for COVID-19 and are not yet hospitalized.

MYCHART BUILD
The HCI group can configure all necessary questionnaires, questionnaire series, care companion tasks, flowsheets, smarttexts, diagnosis groupers, and patient education points, etc. to support the customized remote monitoring workflow.
We can design notifications for providers based on questionnaire responses.

MYCHART ACTIVATION
If patient portal does not meet the remote populations' needs, HCI can formulate an activation project plan and remote MyChart registration workflows to increase that activation and improve patient access to these telehealth tools.

REPORTING
To track patient progress, progression, and outcomes, we can assist in reporting workbench reports to view questionnaire data at a glance.

FOR EACH PROJECT OR COMBINATION OF PROJECTS, HCI CAN:

- Create project plans based on their timelines
- Staff both PM, analyst, and technical resources
- Hold workflow validation and SME content sessions
- Complete configuration
- Complete testing
- Create training materials and train providers
- Provide go-live support

FOR MORE INFORMATION CONTACT THE HCI GROUP

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