

# WORK FROM HOME SOLUTIONS



## SUPPORTING HEALTH SYSTEMS TO FIGHT AGAINST COVID-19 CRISIS

Coronavirus Diseases (COVID-19) has not just shaken up the masses but also the health systems across the globe. Health practitioners and institutions are facing some big challenges with respect to costs involved or space required. HCI has created a Work at Home solutions suite that allows health systems to continue to focus on patient care and their organization's strategic initiatives.



## HOW CAN WE HELP?

- ✦ We have a turnkey solution to enable staff to work from home in less than 2 weeks. Our cloud based capability is HIPAA/PCI compliant and scales quickly.
- ✦ We have a team of 1000 nurses around the country we can deploy to assist in triage at home. They can also help enable virtual care technology eliminating the need for you to expend valuable resources to do the same.
- ✦ We have remote capabilities to include service desks and application experts to help with increased volumes. If you need expanded capacity, we can flex on your behalf.

## BENEFITS

Our solution has been built by and is being led by team members who bring decades of remote worker contact center expertise and value to your program. In addition, our hiring model is deployable across North America, Australia & New Zealand, mature EMEA and APAC regions and specifically targets those with work-at-home aptitude and experience. Some of the benefits are:

- ✦ **EMPLOYEE SAFETY AND WELFARE GET TOP MOST PRIORITY**
- ✦ **DECREASES OPERATIONAL COSTS**
- ✦ **INCREASES PRODUCTIVITY AND EMPLOYEE ENGAGEMENT**
- ✦ **INCREASES RECRUITMENT EASE AND RETENTION**
- ✦ **CREATES NEW SPACE FOR CLINICAL REPURPOSE**

## ABOUT HCI

The HCI Group is a global leader in healthcare digital transformation. We are committed to improving healthcare globally through a combination of disruptive innovation, design thinking and cost optimization. HCI offers a broad scope of digital transformation solutions in nearly 20 countries in North America, Europe, Middle East and Asia Pacific.

**FOR MORE INFORMATION, PLEASE SEND AN EMAIL TO: [INFO@THEHCIGROUP.COM](mailto:INFO@THEHCIGROUP.COM)**